

Hi Ian

This doesn't seem to have resolved the issue...

The screenshot displays the IBM BigFix Console interface. The main window shows a list of actions with columns for Time Issued, State, % Complete, Name, Site, Issued By, and Type. A detailed view of a failed action is shown below the list.

Time Issued	State	% Complete	Name	Site	Issued By	Type
23/07/2018 14:34:27	Open	0.00% (0/90)	Catalog Download (Version: 1312276.0)	Master Action Site	IBMAdmin	Single Action
09/07/2018 15:43:22	Open	100.00% (100/100)	Initiate Software Scan	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
09/07/2018 15:46:27	Open	100.00% (100/100)	Install or Upgrade Scanner	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
09/07/2018 15:51:19	Open	99.00% (99/100)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:20:12	Open	100.00% (1/1)	Schedule VM Manager Tool Scan Results Upload	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:20:13	Open	100.00% (100/100)	Upload Software Scan Results	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 15:17:56	Stopped	100.00% (100/100)	Catalog Download (Version: 1175468.0)	Master Operator Site	IBMAdmin	Single Action
19/10/2017 15:46:17	Stopped	100.00% (100/100)	Catalog Download (Version: 1178348.0)	Master Operator Site	IBMAdmin	Single Action
09/07/2018 15:28:58	Stopped	0.00% (0/100)	Catalog Download (Version: 1312276.0)	Master Operator Site	IBMAdmin	Single Action
16/05/2018 15:58:26	Stopped	99.00% (99/100)	Initiate Software Scan	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:20:13	Stopped	100.00% (100/100)	Install or Upgrade Scanner	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:20:12	Stopped	100.00% (1/1)	Install VM Manager Tool 1.5.6.1	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:20:13	Stopped	97.00% (97/100)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
19/10/2017 12:37:18	Stopped	96.00% (96/100)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
10/10/2017 13:09:16	Expired	100.00% (1/1)	Configure VM Manager Tool	Master Operator Site	IBMAdmin	Single Action
18/04/2018 12:34:48	Expired	0.00% (0/1)	Download IBM License Metric Tool	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
13/10/2017 15:03:22	Expired	100.00% (1/1)	Force VM Manager Tool Scan Results Upload	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
09/07/2018 15:40:59	Expired	100.00% (1/1)	Initiate Software Scan	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
19/10/2017 12:31:30	Expired	100.00% (2/2)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
26/09/2017 13:09:54	Expired	100.00% (1/1)	Set Download Cache Size	Master Operator Site	IBMAdmin	Single Action
26/09/2017 13:20:11	Expired	100.00% (1/1)	Set 'LMT_Server_Path_0'	Master Operator Site	IBMAdmin	Single Action
13/10/2017 14:20:23	Expired	100.00% (1/1)	Software Catalog Update (Version: 2017-06-12)	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
19/10/2017 14:25:54	Expired	100.00% (1/1)	Software Catalog Update (Version: 2017-08-22)	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
15/11/2017 11:25:28	Expired	100.00% (1/1)	Software Catalog Update (Version: 2017-10-16)	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action
08/05/2018 11:12:01	Expired	0.00% (0/1)	Software Catalog Update (Version: 9.2.11.0)	IBM License Reporting (ILMT) v9	IBMAdmin	Single Action

Action: Catalog Download (Version: 1312276.0)

Summary | Reported Computers (90) | Target

Pending Downloads: 90 100.00%

File	Status	Details
CIT_catalog_WINDOWS.xml.bz2	Failed	[-] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT" Download requested on server: URL: https://10.1.32.26:9081/sam/catalogs/CIT_catalog_WINDOWS.xml.bz2 Hash: (sha1)17a73f1c27cc36b84fecd6d66634c28c445d8 Size: Next retry: 9 minutes. Retry now
CIT_catalog_LINUX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_AIX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_SUN.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_HPUX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"

Connected to 'siv42zrap1023.scc.local' as user 'IBMAdmin'

16:36
23/07/2018

Hi Malcom

The Big Fix URLs have been added to the downloads allowed list. Could you test it again please?

Hi Ian

Funnily enough just looking at this as you messaged. Looks like most has been whitelisted (and download of files enabled) although seem to still be missing <https://10.1.32.26:9081/SAM/Catalogs> from the production server. This is the link that enables us to download the catalog from Big Fix to ILMT.

IBM BigFix Console

File Edit View Go Tools Help

Back Forward Show Hidden Content Show Non-Relevant Content Refresh Console

Search Actions

All Content

- Filelets and Tasks (1,381)
- Baselines (0)
- Analyses (30)
- Actions (28)
- Dashboards
- Wizards
- Custom Content
- Custom Filters
- Computers (100)
- Computer Groups (0)
- Unmanaged Assets (0)
- Operators (1)
- Sites (3)
- LDAP Directories (0)
- Roles (0)

Time Issued	State	% Complete	Name	Site	Issued By	Type
09/07/2018 15:28:58	Open	0.00% (0/100)	Catalog Download (Version: 1312276.0)	Master Operator Site	IEMAdmin	Single Action
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09/07/2018 15:46:27	Open	100.00% (100/100)	Install or Upgrade Scanner	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
09/07/2018 15:51:19	Open	100.00% (100/100)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
26/09/2017 13:20:12	Open	100.00% (1/1)	Schedule VM Manager Tool Scan Results Upload	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
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19/10/2017 12:37:18	Stopped	95.00% (95/100)	Run Capacity Scan and Upload Results	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
10/10/2017 13:09:16	Expired	100.00% (1/1)	Configure VM Manager Tool	Master Operator Site	IEMAdmin	Single Action
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15/11/2017 11:25:28	Expired	100.00% (1/1)	Software Catalog Update (Version: 2017-10-16)	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
08/05/2018 11:12:01	Expired	0.00% (0/1)	Software Catalog Update (Version: 9.2.11.0)	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action
14/05/2018 18:36:49	Expired	0.00% (0/1)	Software Catalog Update (Version: 9.2.11.0)	IBM License Reporting (ILMT) v9	IEMAdmin	Single Action

Action: Catalog Download (Version: 1312276.0)

Stop Copy Export Remove

Summary Reported Computers (100) Target

Downloads

File	Status	Details
CIT_catalog_WINDOWS.xml.bz2	Failed	[-] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT" Download requested on server: URL: https://10.1.32.26:9081/sam/catalogs/CIT_catalog_WINDOWS.xml.bz2 Hash: (sha1)17a73f31c27cc36b84f6cd6d66634c28c45d88 Size: Next retry: 6 minutes. Retry now
CIT_catalog_LINUX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_AIX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_SUN.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"
CIT_catalog_HPUX.xml.bz2	Failed	[+] Download error: "HTTP Error 56: Failure when receiving data from the peer: Received HTTP code 403 from proxy after CONNECT"

Behavior

Connected to 'cisvtd2prep1023.scc.local' as user 'IEMAdmin'

14:22 23/07/2018